**IT MANAGER | DATA CENTER ENGINEER**

Highly motivated and solutions focused IT leader. Looking to join a new environment that will allow me to use the skills I already have and at the same time challenge me to gain new sets of skills.

# Demonstrated Core of Competencies

Audio/Visual Management | Event Management | Technical Event Organization | Project Management |

Business Management | Team Work | Team Leadership | Communications Engineering | Communications Technology | Operations Management | Communications Design |Scalability Design | Problem Solving | Risk Management | Capacity Planning | Disaster Recovery

# Professional Experience

Care Innovations, Intel-GE Company | **Hillsboro, OR**

***Information Technology Lead*** Sep 2011 – Sep 2012

* Considerably reduced company costs by effectively renegotiating deals with vendors.
* Successfully closing an average of 40 tickets a day for a full range of issues.
* Managed and maintained manufacturing environment with imaging services.
* Supported 2 sites one in Beaverton and the other in New York single handedly.
* Managed over 200 employees across three different sites using Office 365.
* Supported working environments of Windows, Mac OS X, Linux, iOS & Android Devices, and Servers.

Definitive, LLC | **Portland, OR**

***IT Director***  Sep 2009 - Aug 2011

* Led the Data Center Engineering Team accountable for servers management
* Professionally designed and implemented processes and procedures for all departments
* Competently provided external IT services to clients
* Responsible for all internal IT services provision
* Successfully built and supervised 3 teams from the ground up
* Built and supervised a team effective 24 hours a day 7 days a week from anywhere in the United States
* Skillfully accomplished a project that researched new products for the company
* Directed 22 3rd line server support engineers towards professional/ organizational growth

**Sakura-Con** | **Seattle, WA**

***Audio Visual Manager*** 2008 - 2012

* My team was responsible for 25 event rooms. These rooms ran 24 hours a day, for 3 days.
* Successfully brought the entire convention to support full HD content in all rooms.
* Responsible for designing room layouts and technology allocation based on guest requests.
* Built a yearly budget and came in under budget every time.

**Kumori-Con | Portland, OR**

***Communications Manager*** 2008 - Present

* Responsible for designing a fully digital communication system for both on and off site usage.
* Successfully built and implemented Dispatch team with remote management ability’s.
* Worked with a very restrictive budget to accomplish all goals and designs in a limited time scale.
* Utilized and leveraged Mesh networking and cloud management solutions for rapid network deployment.
* Trained over 300 volunteers how to properly utilize radios and respond to different scenarios.

# Education

Spun Academy | **Certification in Audio & Visual Management** | **Portland, OR** | **July 2008**

# Technical Skills

**Servers**

MS Windows 2000/2003/2008/2010 Advanced Server/Enterprise, VM Ware ESX 3.5, Vsphere 4.1, ESXi v5 Host Server platforms, MS Windows Standard R2 and Enterprise 2000/2003/2010 Exchange Cluster

**Databases**

Windows Exchange Enterprise 2000/2003/2010 System Database Information Store Architecture | Exchange 2000-2003-2010 Perfect Disc Mail Information Store De-Fragmentation Software Supported

**Server Management**

Active Directory, IIS, Exchange 2003/2007/2012, Small Business Server Management 2000/2003/2008/2011, Spiceworks Management System, SolarWinds Management System, Trend Micro Worry Free Business Management Console, Microsoft Office 365 Management

**Hardware**

HP-Compaq, Dell, IBM Server & Client Platforms, Compaq Insight Manager v7 Administration Console, CISCO and HP Router & Switched Networks, Structured Cabling (RJ45, CAT3, CAT5, CAT6), SAN and Server RAID Configuration, Print Servers, Print Hardware and Software

*References available upon request*